

Date of Meeting	25 April 2023	
Report Title	Hosted Services	
Report Number	HSCP23.025	
Lead Officer	Sandra Macleod Chief Officer	
Report Author Details	Alison Macleod Strategy and Transformation Lead	
Consultation Checklist Completed	Yes	
Appendices	Appendix A – Mental Health and Learning Disability Inpatient and Specialist Services. Appendix B – Specialist Older Adults and Rehabilitation Services Appendix C – Sexual Health Services Appendix D – Aberdeenshire Hosted Services Appendix E – GMED Hosted Services Report Appendix F – Primary Care Contracts Team Hosted Services Report	

### 1. Purpose of the Report

**1.1.** To update the Integration Joint Board (JB) on the performance of Hosted Services across Grampian.

#### 2. Recommendations

**2.1.** It is recommended that the Integration Joint Board notes the performance information in relation to the Hosted Services contained in Appendices A to E.







## 3. Summary of Key Information

**3.1.** There are 12 Hosted Services across the Grampian area ranging in size and complexity. The table below lists these along with the host and approximate budget to give an indication of scale only.

Service	Host	Budget (£M)
Inpatient & Specialist MHLD Services	City	40
Specialist Older Adult Assessment &	City	23
Rehab Services (SOARS)		
GMED	Moray	11
HMP Grampian	Shire	3
Sexual Health Services	City	2
Police Custody / Forensic Examiners	Shire	2
Retinal Screening / Diabetes MCN	Shire	1.0
Marie Curie Nursing	Shire	0.8
Continence Service	Shire	0.7
Primary Care Contracts	Moray	0.6
Heart Failure Service	Shire	0.3
Chronic Oedema Service	Shire	0.3
TOTAL		85

- **3.2.** Three of the 12 services make up approximately 87% of the total budget, two of these are hosted by Aberdeen City. In terms of budget, the three Aberdeen City hosted services account for over three quarters.
- **3.3.** The Integration Schemes of all three IJBs set out that, for hosted services, each individual Board retains strategic responsibility for the service. The hosting IJB has operational responsibility. Each IJB contributes a share of the funding for delivery of the service.
- 3.4. The North East Strategic Partnership Group (NESPG) commissioned work to consider how the visibility and accountability of the performance of Hosted Services in Grampian could be improved. The outcome of that is that it was agreed that performance monitoring should be proportionate and not place undue burdens on the services. As such, Service Level Agreements (SLAs) are to be developed for the nine smaller services (under £3 million) and the







three larger services will report directly to NESPG. A common template for the SLAs will be agreed between the Health and Social Care Partnerships and the completed SLAs will be submitted for approval to all of the JBs with annul performance reporting against them and again, these will be submitted to each of the JBs.

3.5. Work on developing the SLAs has not progressed as anticipated due to the services experiencing pressure in recent months but it is hoped that this can be revisited over the coming months. In the meantime, it was agreed that performance updates be submitted to all JBs for all of the Hosted Services, and these are contained in appendices A to F of this report. JB is asked to note these.

#### 4. Implications for IJB

### 4.1. Equalities, Fairer Scotland and Health Inequality

There are no Equalities, Fairer Scotland or health Inequality implications arising from this report as it is presenting performance information. Should that information be used to change service provision in future an impact assessment will be undertaken at that point.

#### 4.2. Financial

There are no direct financial implications arising from this report as it is presenting performance information. The performance monitoring process could prompt discussions around financing the Hosted Services, but any changes would be subject of a separate report.

#### 4.3. Workforce

There are no direct workforce implications arising from this report as it is presenting performance information. The performance monitoring process could prompt discussions around workforce within Hosted Services, but any changes would be subject of a separate report.







### 4.4. Legal

There are no legal implications arising from this report.

### 4.5 Unpaid Carers

People cared for by Unpaid Carers may receive some of the services referred to in the Appendices to this report and the performance information may be of interest to them.

### 5. Links to ACHSCP Strategic Plan

**5.1.** Hosted Services contribute to the delivery of the Strategic Plans of all three Health and Social Care partnerships in the Grampian areas as well as to NHS Grampian's Plan for the Future.

### 6. Management of Risk

### 6.1. Identified risks(s)

There is a risk that hosted services do not deliver the expected outcomes and/or fail to deliver value for money in terms of the contribution made by Aberdeen City JB.

#### 6.2. Link to risks on strategic or operational risk register:

This report links to Strategic Risk 3:

<u>Cause</u>: Under Integration arrangements, Aberdeen IJB hosts services on behalf of Moray and Aberdeenshire, who also hosts services on behalf of Aberdeen City.

<u>Event</u>: hosted services do not deliver the expected outcomes, fail to deliver transformation of services, or face service failure.

<u>Consequence</u>: Failure to meet health outcomes for Aberdeen City, resources not being maximised and reputational damage.







This risk is currently sitting at High.

## 6.3. How might the content of this report impact or mitigate these risks:

This report provides visibility to performance information in relation to Hosted Services which UB can consider and instruct any action they feel is necessary to provide any further assurance required.



